Online Booking Policy

This policy sets out the principles for the ongoing management of on-line bookings at the park and has been devised to ensure a clear understanding of the responsibilities and guidelines for those involved.

- Bookings will be accepted no more than 12 months in advance
- Upon booking you will be asked to provide your credit card details. Once we are notified of your booking your credit card will be charged a deposit of 1 night's tariff and you will be sent a receipt via email.
- All tariffs are for 2 people
- A 2.00 pm check in time and 10.00 am check out time applies to all bookings
- Minimum 3-night stay for peak periods
- Specific sites will not be guaranteed
- Weekly tariff applies to site bookings of 2 weeks or more; no other discounts apply
- No refunds are given for unused portions of your booking; this includes early departures, no-shows or cancellations once you or your group have already arrived at the park
- All accommodation is NON SMOKING
- A maximum number of occupants applies to all sites and accommodation for safety purposes. If on arrival the number of people exceeds the maximum occupants, we reserve the right to decline the booking
- Accommodation is serviced on departure only; long term guests staying more than 1 week are offered a linen service free of charge; services less than 1 week will incur a $10 linen hire fee or $30 cleaning fee